

Go-to SCE website links, emails and phone numbers

Issue Type	Website	Contact Info
Outages -report/status	www.sce.com/outage App download: My SCE https://www.sce.com/outage-center/report-an-outage	Downed power lines: 911 1-800-611-1911
General Customer –status/residents		1-800-655-4555
Sign up for outage alerts		Sign into account at sce.com go to preference center
File or get status of a claim	www.sce.com/claims	800-251-3311 claims@sce.com
Ensure clearance between vegetation & power lines		800-655-4555
Report a streetlight out	https://www.sce.com/outage-center/report-street-light-outage	OR My SCE app or call (800) 611-1911 #3
Medical Baseline	https://www.sce.com/residential/assistance/medical-baseline	1-800-684-8123 or 800-655-4555
Vegetation Management	sce.com/safety/power-lines	1-800-655-4555 or safetrees@sce.com